Criterion One -- continued

a) The organization’s mission documents are clear and articulate publicly the organization’s commitments.

b) In its mission documents, the organization recognizes the diversity of its learners, other constituencies, and the greater society it serves.

c) Understanding of and support for the mission pervade the organization.

d) The organization’s governance and administrative structures promote effective leadership and support collaborative processes that enable the organization to fulfill its mission.

e) The organization upholds and protects its integrity.