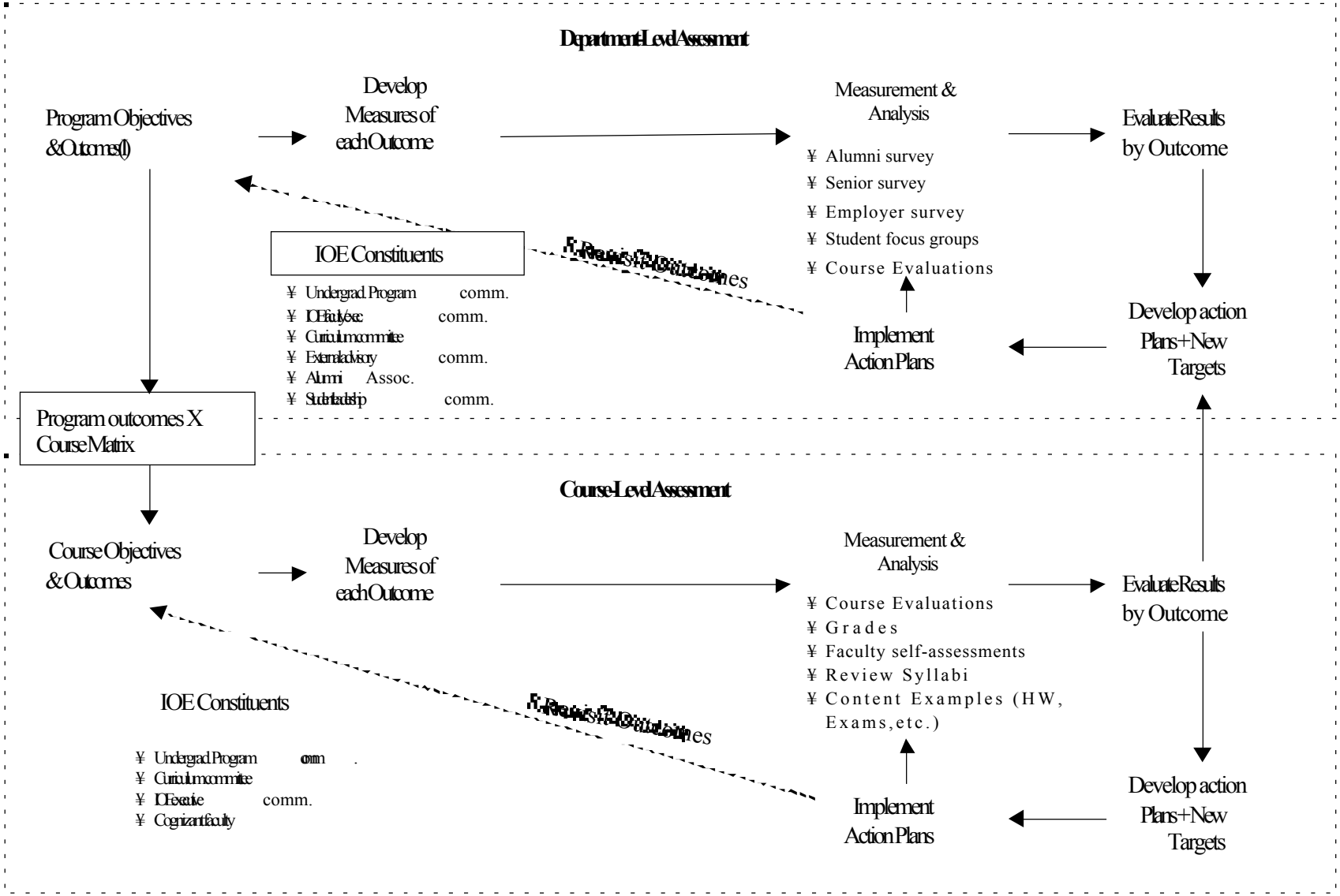Figure 6.4. IOE Department and Course-Level Assessment and Improvement Process